# Types of Memberships

Regular Member
Life Member
Gold Plus Member
Associate Member
Associate Member Undergraduate
Student (Sr. FLAG)



All Chapter Membership Chairs make up the Region IV Membership Committee

## For Membership Concerns Contact

Dr. Deborah McClanahan Region IV Membership Chair Blacks In Government, inc. Email: <u>deborahmcclanahan@hotmail.com</u> (404) 932-7683

## **Benefits**

- ➤ Professional Development Training (Council meetings, Regional Training Conferences (RTCs), and National Training Institute (NTI).
- ➤ National Delegates Assembly
- NTI Assistance
- ➤ EEO Assistance
- > STACK Program
- ➤ Legislative updates
- Support at the chapter, Region and National levels.
- Various resource programs that are available for members at <u>www.bignet.org</u>

# Top 10 Reasons To Join BIG

- 1. BIG works for you!
- 2. BIG is an Advocate!
- 3. BIG is an Employee Support Group!
- 4. BIG is a Professional Development Organization!
- 5. BIG is a Community Resource!
- 6. BIG is Networking!
- 7. BIG is a Chance To Make A Difference!
- 8. BIG Keeps You Involved!
- 9. BIG Recognizes Your Achievements
- 10. BIG is an Opportunity!



# REGION IV MEMBERSHIP PAMPHLET FOR CHAPTERS RECRUITING, RETAINING & RECLAIMING MEMBERS



### **VISION**

Consistently focus on recruiting, retaining, and reclaiming members within Region IV.

Membership is the backbone.

Membership is the backbone of Blacks In Government

### **Recruiting New Members**

- Starts with a conversation
- Share information about the BIG organization
- Ask person if they are interested in joining BIG
- Gather the persons contact information
- Share BIG application with the person
- Communicate the way to return the application with payment
- Once received, welcome the new member
- Provide an opportunity for the new member to attend a chapter's orientation or connect them with the Membership Chair to share penitent information about the chapter
- Provide the chapter, Region and National websites with the new member and ask them to review when time allows
- Gather as must information about the new member as possible
- Invite the new member to become a part of the chapter by joining a committee to share their time, experiences, talents, and resources
- Provide BIG Governing documents to the new member to review to become familiar with BIG operations at the chapter, Region, and National levels
- Conduct a setting to welcome all new members and introduce them to the chapter
- Provide an opportunity for the new member to become engaged
- Answer any questions of the new member

#### **RETAINING MEMBERS**

- Have a system to notify all members at least 90, 60, and 30 days prior to their expiration dates
- Provide an incentive for members to renew their memberships
- Invite members to lead and or join a committee
- Provide a task to the member that will keep them active
- Establish direct contacts with members during their absences from chapter events, family crisis, and during life changes
- Disseminate opportunities that BIG offers
- Promote members activities, promotions, birthdays, anniversaries, etc. at chapter meetings and through Social Media activities
- Create a system to follow up on members throughout the year
- Have an open-door policy that will provide opportunities for members to speak to leaders directly
- Establish relationships
- Don't share information that will have a negative impact on any member
- Be trustworthy, passionate, and sensitive to members
- ❖ Make members feel a part of
- Allow members to serve where they feel comfortable
- Treat all members with respect and dignity
- Find out answers to hard questions

### Reclamation

- Meet people where they are
- Ask member why they joined the organization and what would it take to get them to rejoin
- Be kind, courteous, and respectful
- Inform the member about any new BIG programs and the benefits for each
- Create opportunities and allow them to make decisions about how they can or will serve the organization
- Provide a payment method to accept their payments
- Introduce the reclaimed member to the chapter members
- Draw on their previous talents and experiences to enhance the organization
- Share BIG story during the period the member was not active
- Show excitement about them reclaiming
- Make the member feel comfortable
- Provide BIG Governing documents and the websites for the chapter, Region, and National
- Ask member to refamiliarize themselves with the organization by visiting websites and reading governing documents
- Encourage them to ask questions
- Serve as a great resource for them to become back familiar with the organization and its processes